JPT DEPARTMENT OF HIGHER EDUCATION

MINISTRY OF HIGHER EDUCATION

Education MALAYSIA

ENTRY PROCEDURES FOR INTERNATIONAL STUDENTS GOING BACK TO CAMPUS

MOVEMENT PROCEDURES

IMPORTANT INFORMATION ABOUT ENTERING MALAYSIA

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01 Take COVID-19 RT-PCR test with negative result within **seventy-two (72) hours** before flying to Malaysia.

02 All Non-Malaysian Citizens (NMC) arriving in Malaysia **will be charged the full non-subsidized fees**.

03 The full payment for the mandatory quarantine can be directly with the respective hotel (as quarantine facility services provider) and COVID-19 tests can be made online via **MySafeTravel application by MyEG**.

04 Transits are **allowed** to any destinations within the country, including WP Labuan, Sabah, Sarawak, Langkawi and Penang. Subsequent trips are subject to the directive of the state government.

INTERNATIONAL STUDENTS ALLOWED TO ENTER MALAYSIA

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1. These are the categories of **international students who are fully vaccinated** and are allowed entry into Malaysia:

   a) **All existing and new international students except those who come from countries listed in the banned list (please refer: https://covid-19.moh.gov.my/semasa-kkm/2021/12/kenyataan-media-kkm-perkembangan-semasa-omicron-b11529-dan-langkah-kawalan-dan-pencegahan); and**
   b) **International students participating in Mobility and Edutourism programmes.**

2. All international students with a valid pass are allowed to enter Malaysia **without** having to obtain approval of the Director General of Immigration Department Malaysia (DGIM), **except** for holders of new and expired passes who are required to apply for entry permission through **EMGS Travel Authorisation link**.

3. In line with the government's decision that does not allow foreign visitors using the Social Visit Pass to enter Malaysia**, all Mobility and Edutourism programme students are required to apply for a Student Pass**. In view of the processing period for applying a Student Pass may require some time, **students are advised to apply for the Mobility and Edutourism programmes with the duration of three (3) months and above**.

LEGITIMATE DEPENDENTS OF INTERNATIONAL STUDENTS ALLOWED TO ENTER MALAYSIA

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1. **All legitimate dependents of international students** are allowed entry into Malaysia except those who come from countries listed in the **banned list** (**please refer:** https://covid-19.moh.gov.my/semasa-kkm/2021/12/kenyataan-media-kkm-perkembangan-semasa-omicron-b11529-dan-langkah-kawalan-dan-pencegahan).

2. The legitimate dependents with a valid pass are allowed to enter Malaysia without having to obtain approval of the Director General of Immigration Department Malaysia (DGIM), except for holders of new and expired passes who are required to apply for entry permission through My Travel Pass (https://mtp.imi.gov.my/myTravelPass/main) and must comply with the current Standard Operating Procedures (SOP) set by the Immigration Department of Malaysia (IMI).

FLOWCHART FOR STUDENTS WITH A VALID STUDENT PASS TO ENTER MALAYSIA (PRE-DEPARTURE TO PRE-ARRIVAL)

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PRE-DEPARTURE

DOWNLOAD AND ACTIVATE MYSEJAHTERA APPLICATION 3 DAYS BEFORE ARRIVAL

- ✓ Important information, such as travel itinerary (time, date and travel details) and health declaration, must be completed at least 3 days from date of departure.

TAKE THE COVID-19 RT-PCR TEST WITH NEGATIVE RESULT WITHIN SEVENTY-TWO (72) HOURS BEFORE DEPARTURE

- ✓ The COVID-19 RT-PCR test result has to be translated to English.

MAKE A RESERVATION AND PAYMENT DIRECTLY WITH THE RESPECTIVE HOTEL (AS QUARANTINE FACILITY SERVICES PROVIDER) AND COVID-19 RT-PCR TEST THROUGH https://safetravel.myeg.com.my

PRE-ARRIVAL (EN ROUTE TO MALAYSIA)

FLOWCHART FOR NEW STUDENTS & STUDENTS WITH EXPIRED STUDENT PASS TO ENTER MALAYSIA (PRE-DEPARTURE TO PRE-ARRIVAL)

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PRE - DEPARTURE

FILL IN FORM ON THE EMGS E-REGISTRATION SYSTEM

EMGS VERIFIES STUDENT INFORMATION WITH HLIs

EMGS APPLIES FOR EAL FROM DGIM

RECEIVE EAL VIA EMGS E-REGISTRATION SYSTEM

- ✓ Download the Entry Approval Letter (EAL) from the system to be presented at the entry checkpoint upon arrival.

DOWNLOAD AND ACTIVATE MYSEJAHTERA APPLICATION 3 DAYS BEFORE ARRIVAL

- ✓ Important information, such as travel itinerary (time, date and travel details) and health declaration, must be completed at least 3 days from date of departure.

TAKE THE COVID-19 RT-PCR TEST WITH NEGATIVE RESULT WITHIN SEVENTY-TWO (72) HOURS BEFORE DEPARTURE

- ✓ The COVID-19 RT-PCR test result has to be translated to English.

MAKE A RESERVATION AND PAYMENT DIRECTLY WITH THE RESPECTIVE HOTEL (AS QUARANTINE FACILITY SERVICES PROVIDER) AND COVID-19 RT-PCR TEST THROUGH https://safetravel.myeg.com.my

PRESENT EAL AT THE AIRPORT ENTRY CHECKPOINT

PRE-ARRIVAL
(EN ROUTE TO MALAYSIA)

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EDUCATION MALAYSIA GLOBAL SERVICES

EMGS LINK
https://visa.educationmalaysia.gov.my/guidelines/travel-authorisation-form-base.html

FLOWCHART FOR ENTERING MALAYSIA (UPON ARRIVAL TO POST-ARRIVAL)

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UPON ARRIVAL

ARRIVE AT THE INTERNATIONAL ENTRY CHECKPOINT (POE)

MOH REVIEWS COVID-19 RT-PCR RESULT TAKEN BEFORE DEPARTURE, CONDUCTS HEALTH SCREENING AND ISSUES OBSERVATION & SURVEILLANCE ORDER

RESULT OF HEALTH SCREENING

- symptomatic → MOH IDENTIFIES SYMPTOM CATEGORY AND CONDUCTS COVID-19 RTK-ANTIGEN/ RT-PCR TEST → REFER TO CERTIFIED MEDICAL TEAM
- asymptomatic → TAKE COVID-19 RT-PCR TEST

VERIFY THE QUARANTINE PACKAGE BOOKING TO THE AUTHORITY AT THE COUNTER

PRESENT ENTRY APPROVAL LETTER AT THE IMMIGRATION CHECKPOINT COUNTER

TAKEN TO QUARANTINE STATION (HOTEL)

CHECK IN AT THE QUARANTINE STATION (HOTEL)

UNDERGO MANDATORY QUARANTINE OF 7/ 14 DAYS AT THE QUARANTINE STATION (HOTEL)

TAKE COVID-19 RT-PCR TEST ON THE 5th / 10th DAY

RESULT

- +ve → REFER TO THE HOSPITAL
- -ve → CONTINUE HEALTH SELF-ASSESSMENT DURING THE QUARANTINE PERIOD VIA MYSEJAHTERA APPLICATION

IF ASYMPTOMATIC, GET A RELEASE ORDER ON DAY 8 / 15

HLIs MUST FETCH STUDENTS FROM THE QUARANTINE STATION (HOTEL) BACK TO THEIR CAMPUSES

CONTINUE STUDIES AT THE CAMPUS

HOME / RESIDENCE QUARANTINE UNDER HOME SURVEILLANCE ORDER

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International students who are fully vaccinated with complete dose(s) of COVID-19 vaccination and wish to apply for Home/Residence Quarantine under the Home Surveillance Order (HSO) can submit their application to the Ministry of Health (MOH). Visit https://ecovid19.moh.gov.my/outbreak-portal-hqa/index portal to apply and the application must be made seven (7) days prior to the date of entry into Malaysia.

All applications are subject to the approval of MOH and should the application be approved, a copy of the approval email must be brought along.

MOVEMENT PROCEDURES

FOR INTERNATIONAL STUDENTS

VACCINATED TRAVEL LANE (VTL)

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- **Fully Vaccinated persons form Singapore** will be able to travel to Malaysia under the Vaccinated Travel Lane (VTL). The launch of the VTL-Land will coincide with the VTL-Air **on 29 November 2021.**
- Under the VTL, fully vaccinated individuals from one country may enter the other country without quarantine, subject to COVID-19 testing and further requirements determined by the receiving country.
- All international students legitimate dependents of international students **with a valid pass are allowed** to apply VTL.

The registration of VTL-Land is through https://mysafetravel.gov.my/ and all relevant details and requirements can be found on https://www.miti.gov.my

Further VTL-Air details on the conditions for pre-departure and entry into Malaysia can be found on www.imi.gov.my

MOVEMENT PROCEDURES

FOR INTERNATIONAL STUDENTS

DEFINITIONS OF COVID-19 VACCINATION STATUS

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Fully vaccinated individuals refer to those who have received all dose(s) of any COVID-19 vaccines (that are registered in Malaysia) and have completed the waiting period according to the specifications detailed in the table below:

Vaccine Type	Comirnaty released by Pfizer- BioNTech	AstraZeneca released by Oxford	Coronavac released by Sinovac	Sinopharm released by Sinopharm China	Janssen released by Johnson & Johnson	Convidecia released by CanSinoBIO
Number of doses for getting the complete vaccine by vaccine type	2 doses with time interval of 21 days between both doses	2 doses with time interval of 4 to 21 days between both doses	2 doses with time interval of 28 days between both doses	2 doses with time interval of 21 to 28 days between both doses	Single Dose	Single dose
Waiting Period	14 days after receiving the second doses				28 days after receiving the dose	28 days after receiving the dose

Please refer to Ministry of Health (MOH) for any enquiries and further information on COVID-19 vaccination status.

FEES FOR MANDATORY QUARANTINE AND RT-PCR COVID-19 TESTS

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ITEM	FEE
Transportation Services from POE to Hotel	The quarantine charge rate is subject to the charges imposed by the hotel
COVID-19 RT-PCR Repeat Test before the end of quarantine	
Accommodation (lodging room, food & drink)	
Health assessment and monitoring	

✓ Students need to undergo a mandatory quarantine at a Quarantine Station (Please refer: https://www.nadma.gov.my/ms/info/senarai-hotel-kuarantin) for 7 / 14 days.

RESPONSIBILITIES OF HIGHER LEARNING INSTITUTIONS (HLIs)

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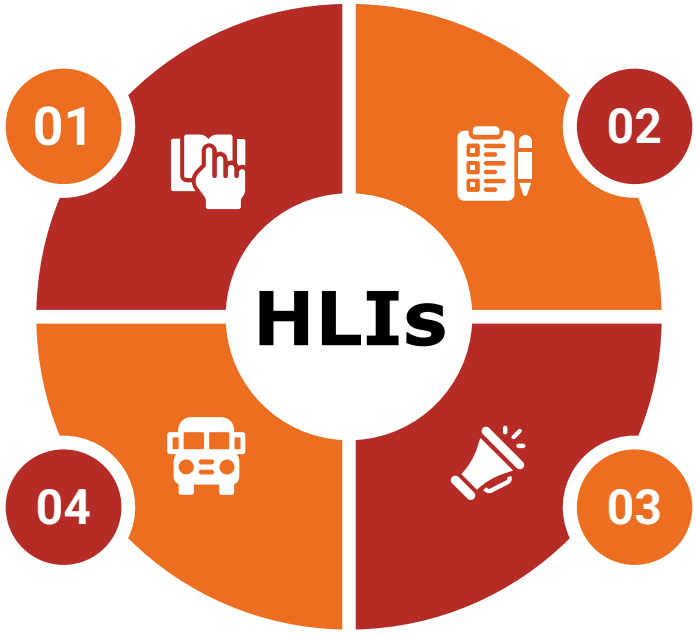
Identify their students' personal and travel information to plan for a safe and smooth entry into Malaysia and back-to-campus journey.

Arrange and manage the logistics associated with fetching their students from the Quarantine Stations (hotel) and sending them back to campus after they complete their mandatory quarantine.



Verify their students' information before EMGS forwards the application to IMI for approval.

Inform students of the latest back-to-campus SOP based on the dynamic orders, rules and guidelines that are updated by the Government from time to time and ensure students' adherence to the SOP.

RESPONSIBILITIES OF INTERNATIONAL STUDENTS

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Pre-Arrival

- *Obtain EAL from the DGIM
- Download and complete personal details on the MySejahtera application
- Book and pay full mandatory quarantine charges directly to the respective hotel and COVID-19 RT-PCR test through https://safetravel.myeg.com.my
- Take an COVID-19 RT-PCR test with negative result within seventy-two (72) hours before flying to Malaysia

Upon Arrival

- Do a health screening and take an COVID-19 RT-PCR test

Post-Arrival

- Register at the Quarantine Station (Hotel)
- Be fully responsible for own luggage and belongings
- Do a daily health self-assessment during the quarantine period via MySejahtera application

*for new students and students with expired Student Pass

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THANK YOU !

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FAQ

Frequently Asked Questions on

Entry Procedures for International Students Going Back To Campus

Frequently Asked Questions on Entry Procedures for International Students Going Back To Campus

Education MALAYSIA

1. Which categories of international students are allowed entry into Malaysia?

i. These are the categories of **international students who are fully vaccinated** and are allowed entry into Malaysia:

   a) All existing and new international students except those who come from countries listed in the banned list (please refer: **https://shorturl.at/abgGO**); and
   b) International students participating in Mobility and Edutourism programmes.

ii. All international students with a valid pass are allowed to enter Malaysia without having to obtain approval of the Director General of Immigration Department Malaysia (DGIM), except for holders of new and expired passes who are required to apply for entry permission through EMGS Travel Authorisation link.

iii. In line with the government's decision that does not allow foreign visitors using the Social Visit Pass to enter Malaysia, all Mobility and Edutourism programme students are required to apply for a Student Pass. In view of the processing period for applying a Student Pass may require some time, students are advised to apply for the Mobility and Edutourism programmes with the duration of three (3) months and above.

2. Are legitimate dependents of international students allowed entry into Malaysia?

YES. All legitimate dependents of international students are allowed entry into Malaysia except those who come from countries listed in the banned list (please refer: **https://shorturl.at/abgGO**).

The legitimate dependents with a valid pass are allowed to enter Malaysia without having to obtain approval of the Director General of Immigration Department Malaysia (DGIM), except for holders of new and expired passes who are required to apply for entry permission through MyTravelPass and must comply with the current Standard Operating Procedures (SOP) set by the Immigration Department of Malaysia (IMI).

3. What do **international students and legitimate dependents (holders of new and expired passes)** need to do prior to their departure should they be allowed to enter Malaysia?

i. All individuals must be fully vaccinated;

ii. Apply for permission to enter Malaysia through EMGS at **https://www.educationmalaysia.gov.my** for international students and through My Travel Pass (**https://mtp.imi.gov.my/myTravelPass/main**) for the legitimate dependents of international students;

iii. Once the application is approved and the Entry Approval Letter (EAL) is received, please download, save and present it to the officer on duty upon arrival;

iv. Ensure a negative result of the COVID-19 RT-PCR test seventy-two (72) hours before flying to Malaysia;

v. Download, activate and register the MySejahtera application and complete all the required information at least three (3) days before arrival;

vi. Make the full payment for the mandatory quarantine directly with the respective hotel (as quarantine facility services provider) and COVID-19 RT-PCR tests online via the MySafeTravel website at **https://safetravel.myeg.com.my** by MyEG application. Then, present the payment slip at the International Entry Checkpoint; and

vii. Present the EAL during check-in at the airport before flying to Malaysia.

4. What information is required to apply for permission to enter Malaysia?

International students and legitimate dependents (holders of new and expired passes) are required to provide this information:

- Full name (as stated in passport);
- Nationality;
- Passport Number;
- Name of HLIs;
- Details of Study Programme;
- Telephone Number;
- E-mail address;
- Current Location (Country);
- Date of Departure/Arrival and Other Flight Details;
- Consent Form for Payment of COVID-19 related costs;
- Vaccination certificate; and
- Other relevant information, if required.

5. Can international students (holders of new and expired passes) apply directly to the Immigration Department for permission to enter Malaysia?

NO. All applications for permission to enter Peninsular Malaysia must be made via EMGS. International students of HLIs in Sabah and Sarawak should refer to their respective HLIs for the specific procedures set by the State Governments and State Immigration Departments.

6. Are international students and legitimate dependents required to undergo COVID-19 RT-PCR test in their home countries before entering Malaysia?

All individuals **must** take a COVID-19 RT-PCR test **within seventy-two (72) hours** before flying to Malaysia. The **negative test result** will have to be presented to the officer on duty at the International Entry Point upon arrival.

7. Does the COVID-19 RT-PCR test result need to be translated into English?

YES. Only English COVID-19 RT-PCR test results are accepted for the purpose of verification by authorities upon arrival in Malaysia.

8. Are COVID-19 RT-PCR test results exceeding seventy-two (72) hours prior to the date of departure accepted at the International Entry Point?

NO. Any COVID-19 RT-PCR test results exceeding seventy-two (72) hours prior to the date of departure are invalid. International students must undergo the COVID-19 RT-PCR test within seventy-two (72) hours before flying to Malaysia.

9. Do existing international students from abroad need to undergo the mandatory quarantine before returning to campus?

YES. All international students from abroad must undergo the mandatory quarantine at Quarantine Station (Hotel) for seven (7) / fourteen (14) days.

10. When will the COVID-19 RT-PCR tests be carried out?

International students and legitimate dependents must undergo the COVID-19 RT-PCR test seventy-two (72) hours before flying to Malaysia. They will undergo another COVID-19 RT-PCR test at the International Entry Checkpoint upon arrival at the airport. Only those who have completed the COVID-19 RT-PCR test with no symptoms will be allowed to proceed to the Immigration Checkpoint Counter. The next COVID-19 RT-PCR test will be done on the 5th / 10th day of quarantine.

11. Are costs for the COVID-19 RT-PCR tests fully covered by the Government?

NO. All costs, implied or otherwise, including, but not limited to the COVID-19 RT-PCR tests throughout the entire process of entry into Malaysia to the end of the quarantine period will have to be fully covered by the student.

12. Are international students allowed to choose their Quarantine Stations (QS)?

YES. All international students are allowed to choose their QS (Hotel) when making reservation and payment directly with the respective hotel before leaving for Malaysia.

13. What are the international students' responsibilities during the quarantine period? International students need to do these things:

i. Take the COVID-19 RT-PCR test:
   a. International students in quarantine for seven (7)/ fourteen (14) days will take another COVID-19 RT-PCR test on the 5th/ 10th day of quarantine.

ii. **Do a health self-assessment every day** using the Home Assessment Tool in theMySejahtera application **throughout the entire quarantine period from the date of arrival.**

14. What do international students need to do upon arrival at the International Point of Entry (POE)?

All International students are required to scan the QR Code "Travelers from Abroad" using the MySejahtera application, undergo a health assessment and a COVID-19 RT-PCR test.

15. If the international students have no symptoms, should they undergo a COVID-19 test?

Yes. The international students who have no symptoms are still required to take a COVID-19 RT-PCR test upon arrival at POE.

16. What are the procedures for international students who have symptoms upon arrival at POE?

i. International students with mild symptoms are required to undergo a COVID-19 RTK Antigen or RT-PCR test. If the RTK-Antigen is positive, the buffer will be sent to the laboratory for PCR testing. Further action depends on the test results.

ii. Meanwhile, students with moderate / severe symptoms will be referred to an Infectious Disease Physician. Further action is based on health assessment and specialist decision.

17. How about the payment of COVID-19 screening test upon arrival at POE?

The COVID-19 screening test fee is free for Malaysian citizen but borne by the non-Malaysian citizen.

18. Where will the international students be quarantined if the application for quarantine at home or their residence is not approved?

International students who are not eligible for quarantine at home or their residence must undergo mandatory quarantine at QS (Hotel).

19. What is the responsibility of Higher Learning Institutions (HLIs) when international students undergo the mandatory quarantine?

HLIs are required to do these things:

i. Identify the QS that their international students are located at via EMGS; and

ii. Plan an efficient and safe journey for their international students from the QS back to the campus.

20. What is the cost that international students need to pay?

CHARGES FOR THE COVID-19 RT-PCR TEST AT THE MOH FACILITIES	
COVID-19 TEST	**FEE**
RT-PCR	RM250.00
QUARANTINE COST	
ACCOMMODATION / OPERATING COST	**FEE**
Transportation Services from POE to Hotel	**The quarantine charge rate is subject to the charges imposed by the hotel**
COVID-19 RT-PCR Repeat Test before the end of quarantine	
Accommodation (lodging room, food & drink)	
Health assessment and monitoring	

21. Are costs for the mandatory quarantine fully covered by the Government?

NO. All costs, implied or otherwise, including, but not limited to the mandatory quarantine throughout the entire process of entry into Malaysia to the end of the quarantine period will be fully covered by the student.

22. Are international students allowed to go to the HLIs by themselves at the end of their quarantine period?

NO. International students are not allowed to go to the HLIs by themselves at the end of their quarantine period without the knowledge and supervision of their HLIs.

23. Are international students allowed to apply to undergo the mandatory quarantine at home or their residence via Home Surveillance Order (HSO)?

YES. However, their applications are subject to the approval of the Ministry of Health (MOH). A risk assessment will be conducted for every application received. The risk assessment takes into consideration the assessment of the vaccination status, the risk of COVID-19 spread, and the suitability of the home or residence as a quarantine location. The HomeSurveillance Order (HSO) application needs to be applied via **https://ecovid19.moh.gov.my/outbreak-portal-hqa/index** portal seven (7) days before the date of departure in order to get the approval from MOH.

24. What are the procedures for international students who are given a HSO?

i. Citizens and non-citizens who have a home or residence in Malaysia (including PR, MM2H residents and employees);

ii. A negative COVID-19 RT- PCR test result;

iii. International students who have completed their COVID-19 vaccination:

a) For two (2) dose vaccines, more than 14 days after the date of the second dose; or
b) For one dose vaccines, more than 28 days from the date of vaccine injection.

iv. The house/ residence is suitable based on risk assessment. The assessment of the suitability of a house or residence is based on the following criteria:

a) Number of members in the house or residence;
b) Number of household or residential members aged >60 years (senior citizens);
c) Number of household or residential members aged 12 years and below;
d) Number of household or residential members with chronic disease;
e) Number of household or residential members who are pregnant;
f) Number of rooms in the house or residence;
g) Number of bathrooms/toilets; and
h) Number of rooms with attached bathroom/toilet.

25. What are the procedures for international students who are given a HSO?

i. HSO will be issued digitally in the MySejahtera application and a surveillance wristband or digital tracking device will be applied to the traveler. This international student will be named as Person Under Surveillance (PUS);

ii. The PUS is required to perform a daily self-assessment through Home Assessment Tool (HAT) in the MySejahtera application and this assessment is necessary to be continued for up to 7 days for vaccinated people;

iii. A COVID-19 RT-PCR repeat test is required on the 5th day (for the PUS who undergo 7 days quarantine) or on the 10th day (for the PUS who undergo 14 days quarantine);

iv. If the result is negative, the PUS is released from quarantine and the surveillance wristband is to be removed at the nearest District Health Office on the 8th day for those fully vaccinated and on the 11th day for those partially/non-vaccinated;

v. The Release Order (RO) will also be displayed in the MySejahtera application on the 8th or 15th day; and

vi. If the PUS requires a hard copy of the RO, it can be applied from the District Health Office.

26. Are international students who arrive from abroad and transit at Kuala Lumpur International Airport (KLIA) allowed to continue their flights or travel to other states* in Malaysia?

International students arriving from abroad and transit at KLIA **are allowed** to continue their flights or travel to other states in Malaysia **except** if they are symptomatic, detected positive COVID-19 or are close contacts to a positive case.

*For entry to Sabah, Sarawak and Labuan, please refer to the respective State Government's latest procedure.

27. What about international students who arrive from abroad and transit at KLIA but do not have the required COVID-19 test results to continue their journey to another country/ international destination?

The international student is **not allowed** to undergo the COVID-19 RT-PCR test at KLIA. This decision was made based on the current COVID-19 pandemic situation of the country whereby the capacity of the COVID-19 Quarantine and Low Risk Treatment Centres (PKRC), government and private hospitals for treating COVID-19 cases is limited.

28. What should be done if a PUS experiences symptoms during the quarantine period?

The PUS is required to go to a nearby health facility for health assessment as set out in existing guidelines (refer to the Guidelines on COVID-19 Management in Malaysia No. 5/2020 (updated on 5 August 2021).

29. Are international students who are in transit required to undergo the mandatory quarantine at QS upon arrival in KLIA/KLIA2?

NO. International students who are in transit within Malaysia will undergo quarantine according to procedures set by respective state governments.

30. What is next once the international students complete their mandatory quarantine?

Higher Learning Institutions (HLIs) are required to fetch their students who have completed their mandatory quarantine from the QS (Hotel) and send them back to campus to continue their studies.

31. How can international students verify their COVID-19 Vaccination Certificates obtained outside Malaysia?

International students are required to verify their vaccination with MOH according to the existing procedures in order to get a digital certificate for vaccination.

32. Do international students need to get a letter from foreign missions in Malaysia should they wish to leave Malaysia?

NOT NECESSARY. International students with a valid Student Pass are permitted to leave Malaysia unconditionally with reference to the latest instructions from the Immigration Department of Malaysia (IMI).

For any further enquiries, please contact :

i. Coordinating Officers at your institution; or
ii. MOHE's Hotline at 03-8870 6777 / 6949 / 6623 / 6628.

This FAQ will be updated from time to time according to the latest procedures, orders, rules and regulations set by the Government.

Latest update as of 02 December 2021

FAQ